

L.E.T.S. Empower!

GUIDE & PLANNER

BE CONFIDENT • BE EMPOWERED • LEAD FROM THE HEART



DATE _____

Empowerment

IS...

**noun: Authority or power
given to someone to do
something.**

THE FOUR THINGS ASSOCIATES NEED TO TAKE ACTION:

L
E
T
S

LIMITS & GUIDELINES IDEAS

THE MOST IMPORTANT THING YOU DO EVERYDAY IS:

THE FOUR S.R.M. QUADRANTS

SERVICE RECOVERY MODEL

1
2
3
4

TRUST - EMPOWERMENT BIG 3 IS WHAT YOU'RE ABOUT TO DO...

1

2

3

If Associates can say YES to these three questions, they can TRUST that we are on their side to take ACTION!

NOTES



L.E.T.S. CHECKLIST



ESTABLISH LIMITS & GUIDELINES



EMPOWERMENT BOX BRAINSTORM
TOOLS THEY CAN USE,



COMPLETE SRM PLANNER
SERVICE RECOVERY MODEL



CREATE TOOLBOX(ES)



HOST COACHING HUDDLES
SRM, H.E.A.R.T., TOOLBOX, EMPOWERMENT BIG 3,



HANG POSTERS & PRACTICE DAILY

OUR LAUNCH DATE IS SCHEDULED

DATE _____

THE
WISE
PINEAPPLE
SWEET HOSPITALITY

THE CROWN SOCIETY
HOSPITALITY INSIDER'S CLUB

L.E.T.S EMPOWER - SRM/TOOLBOX BRAINSTORM SESSION

