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| Courtyard by Marriott Waukegan/Gurnee  3800 Northpoint Blvd  Waukegan, IL 60085  Tel (847) 689-8000 Fax (847) 689-0135  **Telephone greeting: “It’s a new stay at the Courtyard by Marriott Waukegan/Gurnee, how may I help you?”**  Thank you for choosing Courtyard by Marriott!  Here is a directory of information for your convenience. | www.waukegancourtyard.com |

The Bistro: Eat • Drink • Connect

Starbucks coffee proudly served 24 hours.

Please ask at the Front Desk for details.

The Bistro offers contemporary American cuisine.

Breakfast hours:

Monday – Thursday: 6:00am – 10:00am

Friday: 5:30am – 10:00am

Saturday & Sunday: 7:00am – 11:00am

Dinner hours:

Daily: 5:00pm – 10:00pm

THE MARKET

24 hour access for snacks, beverages and light dinners for purchase. Located adjacent to the Front Desk.

CHECK-IN/CHECK-OUT

Check-in: 3:00pm

Check-out: 12:00pm (noon)

SHUTTLE SERVICE

Complimentary shuttle to select business complexes in a 3 mile radius. **All shuttles are based upon availability and reservations are required.** Please call the Front Desk by dialing ‘0’.

FAX SERVICE

No charge for all incoming faxes.

$1.00 for all domestic outgoing faxes & $3.00 for all international outgoing faxes.

COPY SERVICE

Black & White: No charge for first **10** pages, $.10 per every additional page.

Color: $.75 per page

TELEPHONE

Toll Free Numbers are free

Local calls .$75

Long Distance Calls: 35% surcharge & based on length of call. We recommend using cell phones or calling cards for long distance calls.

FITNESS CENTER

Open 24 HOURS. Located by the pool and can be

accessed via a hotel room key. Towels and water

are available for your convenience.

Waukegan Fieldhouse located 3.5 miles (6 minutes) away – passes available at the Front Desk for $7.00 per day.

LAUNDRY FACILITY

Located by the pool; washer or dryer $1.50 per load.

Quarters and detergent and fabric softener are available at the Front Desk.

VALET DRY CLEANING SERVICE

Mon.-Fri. same day service. Please drop off laundry

at the Front Desk by 8:00 am and it will be

returned by 6:00pm. Valet bags and paper slips

are located in the closet of your room.

WAKE-UP CALLS

Please contact the Front Desk by dialing ‘0’.

NEWSPAPERS

Complimentary copies of USA Today and Wall Street Journal are available Monday through Friday in the lobby.

VOICEMAIL SYSTEM

To access personalized voicemail, press 3 and follow system prompts.

INTERNET ACCESS

Wireless high-speed internet access in all guestrooms. Connect to the network ‘Courtyard-Guest,’ then select options. (Complimentary or $4.95 per day)

Complimentary wireless internet access in the

lobby and Bistro.

BUSINESS CENTER

24 HOUR complimentary access to computer with internet access and printer located in the Lobby

POOL

Heated indoor Swimming Pool and Whirlpool

Complimentary pool towels provided on pool deck.

Open 6:00am – 11:00pm daily.