

# The Wise Pineapple

## Pineapple Pro Tips – YES SPEAK

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### CUT THAT

### SAY THIS

Cost	Investment
Transfer	Connect
Here you go	Here you are
Problem	Opportunity
Risk(y)	Bold or Daring
You Should	Consider
No Problem	My Pleasure / Absolutely/Certainly/I would be happy to...
Criticism	Feedback
Don't	I like it when...
Stubborn	Persistent/Committed
Bossy	Leader
Impatient	Eager
Manipulative	Negotiator
I'll Try	I will
I'm sorry	Thank you for your patience
I have to	I GET to
I failed	I haven't done it YET
It is what it is	Here is what I can do
It's not my fault	Here's how I can help...
I can't	What I can do is...
I don't have time	Right now my priority is...

What are other words/phrases you have enhanced? Share your favorite: email: [Christine@thewisepineapple.com](mailto:Christine@thewisepineapple.com)