



Christine Trippi is a TEDx speaker, hospitality leadership expert, and creator of the YES Leadership movement, helping leaders turn everyday “no” moments into powerful YES solutions for their customers, their teams, themselves, and their sales!

With more than 35 years in hospitality, Christine’s career began as a laundry attendant and later led her to become General Manager of the Year while leading a Hotel of the Year team.

That journey shaped her belief that great leadership starts with empowering people to think creatively and find solutions.

Today, she teaches organizations how to build confident leaders who empower their teams to create unforgettable customer experiences and unlock new opportunities in both service and sales.

Christine has been recognized as one of the **Top 100 leaders in hospitality**, and her customer service program has been ranked **#2 in the world by Global Gurus**.

Through her keynotes, books, and podcast *The YES Show*, Christine has shared her YES Leadership message with **over 250,000 leaders worldwide**, sold **more than 10,000 books**, and worked with organizations including **Marriott, Hilton, IHG, Ronald McDonald House, and other leading service brands**.